

## myLinde Pre-Op Check App

# Privacy Policy

Welcome to our myLinde Pre-Op Check App!

Below, we would like to inform you about how we process your personal data in connection with the use of this App.

### 1. Controller

The controller, responsible for operating the myLinde Pre-Op Check App is:

Linde Material Handling GmbH (LMH)  
Carl-von-Linde-Platz  
63743 Aschaffenburg  
E-Mail-Address: [support@linde-mh.com](mailto:support@linde-mh.com)

### 2. Collection and Storage of Personal Data, Type and Purpose of Processing and Legal Basis

#### a) Technical Data:

When accessing our portal, the following technical data is processed:

- IP address
- Username (if available)
- Access logs
- Device type, OS version, model
- Date and time of access
- Unique device ID (e.g., App ID)

#### b) Account Information (App):

- Communication data (e.g., email address, phone number, if provided)
- Location data (optional): Only if you enable location-based services (e.g., to connect with a forklift). Your operating system will ask for permission. The location data remains on your device.

#### c) Usage Data:

- Date and time of use, features used, duration of use
- Log file submission via email: You can send us log files via your email client through the App.
- Bluetooth connection log
- Download of the pre-op check checklist

### 3. Purposes of Use

We use your personal data for the following purposes:

- Providing and operating the App: Ensuring smooth functionality and connectivity

- Managing your account
- Improving the App: Analysing system security and stability
- Analysing how you use the App to enhance usability
- Troubleshooting and technical support
- System security and compliance: Ensuring access management
- Fulfilling legal obligations
- Preferences: Displaying the App in the correct language
- Customizing to your preferences (e.g., dark mode, if available)
- Location-based services (optional): Providing services that use your location (e.g., connecting to a forklift via Bluetooth)
- Contact: Handling your inquiries and providing support

#### 4. Legal Basis for Data Processing

We process your personal data based on the following legal grounds:

- Contract performance (Art. 6(1)(b) GDPR): To provide you with the myLinde Pre-Op Check App
- Legitimate interest (Art. 6(1)(f) GDPR): Our legitimate interest is App security, usability improvement, and troubleshooting
- Consent (Art. 6(1)(a) GDPR): For optional features (e.g., location data, marketing), if you give us your consent. You can withdraw your consent at any time
- Legal obligation (Art. 6(1)(c) GDPR): To fulfil legal obligations

#### 5. Recipients of Personal Data

We only share your data with the following categories of recipients:

- Within LMH and the KION Group: Employees responsible for the App (development, support)
- Processors: Hosting providers, IT service providers (maintenance, support), developers, application providers
- Authorities: If legally required.

If we transfer data outside the EU/EEA, we ensure appropriate safeguards (e.g., EU Standard Contractual Clauses). Recipients outside the EU/EEA only receive personal data based on EU Standard Contractual Clauses under Art. 46(2)(c) GDPR or the EU-U.S. Data Privacy Framework.

#### 6. Duration of Storage

We store your data as long as necessary for the purposes mentioned above (e.g., contract performance), as long as we have a legitimate interest in continued storage (e.g., for troubleshooting or product improvement), or until you withdraw your consent. We also consider statutory retention periods.

#### 7. Data Subject Rights

You have the right, under the legal conditions, to:

- Request information about your personal data processed by us (Art. 15 GDPR)
- Request correction or completion of your stored data (Art. 16 GDPR)
- Request deletion of your stored data (Art. 17 GDPR)

- Request restriction of processing (Art. 18 GDPR)
- Receive your data in a structured, commonly used, machine-readable format or request transfer to another controller (Art. 20 GDPR)
- Withdraw your consent at any time with future effect (Art. 7(3) GDPR)
- Object to processing based on legitimate interest if your situation outweighs our interest.

Please contact: [kcid@kiongroup.com](mailto:kcid@kiongroup.com). You can also exercise your rights (e.g., deletion, correction) via the “MyAccount” function

You may also contact our Group Data Protection Officer at [dataprotection@kiongroup.com](mailto:dataprotection@kiongroup.com) or lodge a complaint with a supervisory authority (e.g., your place of residence, workplace, or our company headquarters) (Art. 77 GDPR).

## 8. Data Security

We have implemented appropriate technical and organizational security measures to protect your personal data against accidental or intentional manipulation, partial or complete loss, destruction, or unauthorized access by third parties. Our security measures are continuously improved in line with technological developments.

## 9. Group Data Protection Officer

Your contact for data protection:

If you have questions about the processing of your personal data and/or wish to exercise your data subject rights, feel free to contact our Group Data Protection Officer directly.

### Contact:

Email: [dataprotection@kiongroup.com](mailto:dataprotection@kiongroup.com)

KION GROUP AG

Thea-Rasche-Straße 8, 60549 Frankfurt am Main, Germany

Phone: +49 69 20 110 0

Website: [www.kiongroup.com](http://www.kiongroup.com)

## 10. Validity and Changes to This Privacy Policy

Due to the further development of our portal, Apps, and services or due to changes in legal or regulatory requirements, it may become necessary to amend this privacy policy. The current privacy policy can be accessed and printed at any time on the website [my.linde-mh.com](http://my.linde-mh.com).

This privacy policy is currently valid and dated June 2, 2025.